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1 Hitachi IDMS / RSA Token Integration

Provisioning and managing RSA SecurID tokens with ID-Synch and P-Synch.

2 RSA SecurID Token Management

Problem

Users with RSA SecurID tokens forget their PINs, lose their tokens, require clock synchronization, etc. These issues generate help desk calls.

Solution

Users can clear, synchronize or reset their token PINs; synchronize their token clocks; enable/disable their tokens or get emergency access passcodes using the P-Synch self service token management feature. In addition, P-Synch can authenticate users by validating a current RSA SecurID token pass-codes against the RSA server.

3 Token Management Process

- Users authenticate with a password.
- Once authenticated, users can:
  - Enable / disable tokens.
  - Request emergency access codes.
  - Clear / set their PIN.
  - Re-synchronize tokens.

4 Benefits of Token Management

Savings

Fewer, shorter help desk calls for token problems.

Security

- Fewer people with ACE administration privileges.
- Stronger authentication prior to token support.

5 Assisted Password Reset

Animation: ../pics/camtasia/psynch-2/7-password-reset.cam

6 RSA SecurID Token Reset

Animation: ../pics/camtasia/psynch-2/8-rsa-token-reset.cam

7 Summary

- P-Synch can manage existing tokens.
  - Enable/disable the token.
  - Clear PIN and reset PIN
  - Synchronize the pin with a network password
  - Clock synchronization
  - Generate emergency access codes
- ID-Synch can provision new tokens and deactivate existing ones.

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